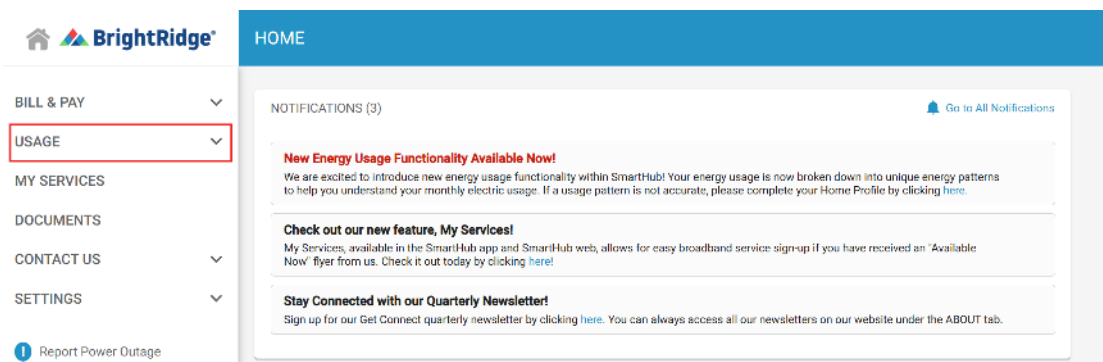




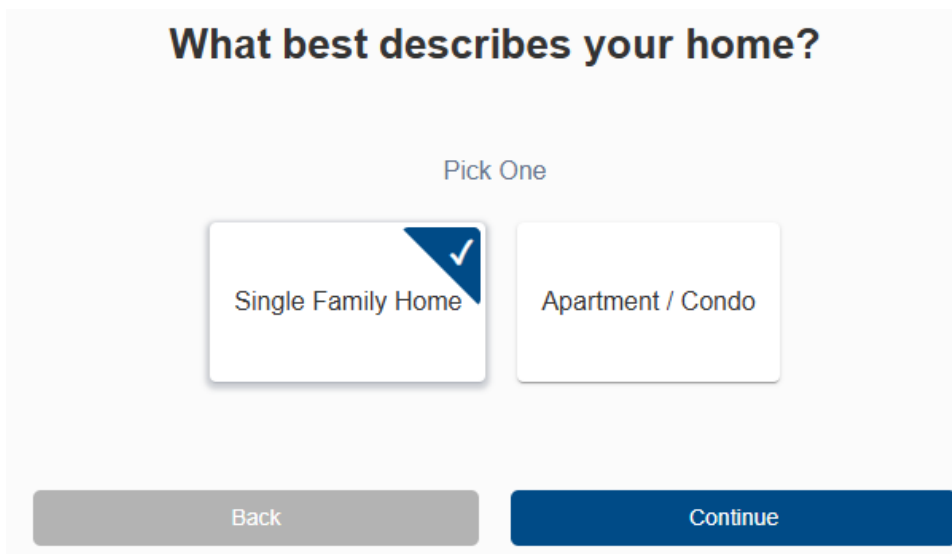
Set up your SmartHub Home Profile

SmartHub is offering a new enhancement to try and show you where your usage might be coming from. It is not 100% accurate and in no way affects your billing. You will want to make sure you have built your home profile stating what you do and don't have in your home. Many different appliances, fixtures, and devices have a similar electrical footprint. It can take up to 4 months to disaggregate the information to be more accurate. Only active accounts will be used; any information on past inactive accounts is not included. If you disconnect an account, it will be removed once it is inactive.

1. Log into your SmartHub account then select Usage on the top left of the screen. Once it expands, click "Build Your Home Profile".



2. Select whether you live in a single family home or an apartment/condo.



3. Select if you own your home.

Do you own your home?

Pick One

Yes No

[Back](#) [Continue](#)

4. Enter the size of your home in Sq. ft.

What is the size of your home in sq. ft. ?

3184.0

[Back](#) [Continue](#)

5. Select how many bedrooms your home has.

How many bedrooms does your home have?

Pick One

1 2 3 4 or more

[Back](#) [Continue](#)

6. Select how many people live in your home.

How many people live in your home?

Pick One

1 2 3 4 5 or more

Back Continue

7. Select what type of heating system you use.

What type of Main Central Heating System do you use?

Pick One

Forced Air Central Furnace Heat Pump / Reverse Cycle / Mini splits Boiler

Baseboard Heaters Underfloor Heater Fireplace Don't have one

Back Continue

8. Select if you use space heaters.

Do you use any Space Heaters?

Pick One

Yes No

Back Continue

9. Select what type of cooling system you use.

Which type of Central Cooling System do you use?

Pick One

Central Forced Air Cooling	Heat Pump / Reverse cycle / Mini Splits	Not Sure	Don't have one
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Back Continue

10. Select any additional cooling devices.

Do you use any of the following to cool your home?

Choose all that Apply

In-wall or Window AC Unit	Evaporative Cooler	Fan	None
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Back Continue

11. Select what kind of thermostat you use.

What kind of thermostat do you use?

Pick One

Non-programmable	Programmable	Smart Connected Thermostat	Not Sure
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Don't have one

Back Continue

12. Select what type of water heater you use.

What type of Water Heating do you use?

Pick One

Storage Tank Water Heater	Tankless Water Heater	Heat Pump Water Heater	Combi Boiler
District Heating	Not Sure	Don't have one	

Back Continue

13. Select the type of cleaning appliances you have.

What kind of cleaning appliances do you have?

Choose all that Apply

Washing Machine	Dryer	Dishwasher	None
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Back Continue

14. Select if you have a solar panel.

Do you have solar panel installed in your home?

Pick One

Yes	No
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Back Continue

15. Select the type of oven you have.

What type of oven do you have?

Pick One

Electricity Natural Gas Don't have one

Back Continue

16. Select the type of stove you have.

What type of stove do you have?

Pick One

Electricity Natural Gas Don't have one

Back Continue

17. Select if you have a pool.

Do you have a pool?

Pick One

Yes No

Back Continue

18. Select the types of entertainment appliances you have.

Which of the following entertainment appliances do you have in you home?

Choose all that Apply

TV	Computer (Desktop)	Computer (Laptop)	Game Console
Cable/Broadband box	Audio Systems (Speakers Hi-fi)	None	

Back Continue

19. Select if you have an electric vehicle.

Do you have an Electric Vehicle?

Pick One

Yes	No
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Back Continue

20. Select the number of refrigerators in the home.

How many refrigerators or freezers do you have in your home?

Pick One

1	2	3 or more
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Back Continue

21. Select how many lights are turned on daily.

How many lights do you actually TURN ON on a daily basis?

Pick One

< 5	5 - 20	20 - 40	40+
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Back Continue

22. Select how many lights are LED.

What portion of your indoor light bulbs are energy efficient (like CFLs or LEDs)?

Pick One

All	Most (75%+)	Some (25%+)	None
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Back Continue

23. Select any appliances that operate 24/7. Then click finish.

Do you have any of the following appliances that operate on a 24x7 basis?

Choose all that Apply

Fish Tank, Aquariums, Fountain	Sump Pump	Well Pump
Any medical device (Ventilator, Oxygen Concentrator etc.)	None	

Back Finish