

Create A SmartHub Account

1. Visit our website at BrightRidge.com



2. In the top right of the screen you will see a green oval with "Login to SmartHub". Click here to start creating your account.



3. Click on the link "Don't have an account? Register now."



4. This will bring you to the Account Registration page. Enter your BrightRidge Billing Account Number, Last Name, and email address then click "Continue".

ACCOUNT REGISTRATION		
	Billing Account Number *	
	Orly numbers are allowed.	
	Email *	
	Confirm Email *	
		Cancel Continue

5. Enter the last 4 digits of your SSN. You must click on "I'm not a robot" and accept the terms and conditions before clicking "Register".



6. Your registration is now complete. You will receive an email with a temporary password that you must use the first time you sign in to your account. Once you recieve your temporary password click "Sign In" or repeat steps 1 and 2 to access the login page.

our registration is complete	e. You will receive an ema
Resend Temporary Password	

6. Enter your email and temporary password then click "Sign In" at the bottom right. You will be prompted to create a new password. Please keep in mind that the password is case sensitive.

B	riql
	Email
	Password
	Can't access your acco Don't have an account?

7. Once you have finished creating a new password you will need to create a security phrase. Select Settings in the top left hand side of the screen.

🎢 🔺 BrightRid	ge'	НОМЕ	
ILL & PAY SAGE	~ ~	NOTIFICATIONS (2)	Go to All Notifications
		Avoid the Paper Cutter with Paperless Billing Paperless Billing allows you to receive your monthly energy bill via email. Sign up today through your SmartHk information on Paperless Billing.	ub App. Click here for more
ONTACT US	v	Check out our new feature, My Services! My Services, available in the SmartHub app and SmartHub web, allows for easy broadband service sign up if Now' flyer from us. Check it out today by clicking here!	you have received an "Available
ETTINGS	~		
Report Power Outage Submit Inquiry Make a Payment Notifications		CUSTOMER OVERVIEW	Go To Make A Payment
Sign Out			
Manage My Electric Service Resources		USAGE OVERVIEW (2 Accounts)	រាំរៀ Go to Usage Explorer
Constant with P Marine		400	=





8. Click Security.

🏫 🔺 BrightRi	dge'	НОМЕ	
BILL & PAY	~	NOTIFICATIONS (2)	🏨 Ge to All Notifications
USAGE	~		
MY SERVICES		Avoid the Paper Clutter with Paperless Billing! Paperless Billing allows you to receive your monthly energy bill via email. Sign information on Paperless Billing.	up today through your SmartHub App. Click here for more
DOCUMENTS		Check out our new feature. My Services!	
CONTACT US	~	My Services, available in the SmartHub app and SmartHub web, allows for ea Now' flyer from us. Check it out today by clicking here!	sy broadband service sign-up if you have received an "Available
SETTINGS	~		
Contact Information			
Contact Methods		CUSTOMER OVERVIEW	Go To Make A Payment
Manage Notifications			
Paperless Billing			
Registered Accounts			Pay
Security			
Stored Payment Accounts	_		
Report Power Outage		USAGE OVERVIEW (2 Accounts)	ជាំ Go to Usage Explorer
Submit Inquiry			4000

9. Select the fourth tab labeled "Security Phrase", enter a Security Phrase then click "Save". You have now finished setting up your SmartHub login.

😤 🔺 BrightRidge'	SECURITY	Q Customer Search
BILL & PAY ~	Password Email Hint Question Security Phrase	
USAGE ~ MY SERVICES DOCUMENTS	This security phrase will be displayed when you make payments, store or update credit cards and bank accounts, or sign up for Auto Pay. If the phrase displayed does not match your phrase DO NOT enter any personal information and contact customer service. The phrase is not displayed for your own security.	
CONTACT US	Security Phrase Suggestions	
SETTINGS ^ Contact Information Contact Methods Manage Notifications	S character minimum.	
Paperless Billing Registered Accounts Security	Save	
Stored Payment Accounts		
 Report Power Outage Submit Inquiry 		